



IMPORTANT ANNOUNCEMENT

**New Pharmacy Benefits Manager (PBM) for
DCPS Health Plan Members
Beginning July 1, 2009**

Beginning July 1, 2009, DCPS will employ a new pharmacy benefit manager (PBM) – Medco Health Solutions (MHS) – to process pharmacy claims.

In the next few weeks, you will receive a welcome kit which will include your member ID card from MHS. This new card will serve as your prescription drug card and will provide pharmacists with the information they will need to begin processing your prescriptions through MHS. **It is important that you present your new Medco Rx ID card at the pharmacy starting July 1, 2009 as your BCBS ID card should no longer be used for Rx benefits.**

Frequently Asked Questions:

How will this change affect me?

While this change will not affect the benefits that you receive, there are some changes that are important for you to know:

- You will receive a new Medco prescription drug membership card.
- Be sure to bring this card with you to the pharmacy so that they can process your claims appropriately starting July 1.

When will I receive my new prescription drug membership card?

You'll receive welcome materials and your new ID card in late June.

Will my prescription copayment change?

No. You will continue to pay the same copayment through September 30, 2009.

**For more frequently asked questions, [click here](#) or visit the DCPS website:
www.duvalschools.org**

If for any reason, you experience difficulty filling your prescription during this transition, please call Medco's customer service line at 1-866-544-6950. Risk Management is also available at 390-2353 to assist you with any questions you may have.

We anticipate a smooth transition to our new pharmacy benefit manager!

Open Enrollment Information

Please refer to the DCPS website during the summer for enrollment dates and availability of enrollment materials. Again, we will be offering a choice of self service enrollment through the web and/or a meeting with an enrollment counselor. Stay tuned for more information.

When Does Benefit Coverage End with Completion of Your Contract?

Health and optional benefits will continue through September 30, 2009 for all employees who complete their contract year. Employees who terminate employment will receive a COBRA notification letter prior to benefit termination. COBRA allows you to continue coverage after September 30, 2009 by paying the entire premium.

June FRS Workshops

We invite you to participate in the free informative employee workshops being offered by the Florida Retirement System. The seminars provide valuable information and free independent resources. The June workshops will be held Tuesday, June 16, 2009 at the DCPS Administration Building in room 307. The times and topics are listed below:

- Cash and Debt Management: Smart Spending
10:00 – 11:00 am
- Estate Planning: Caring for your Loved Ones
12:00 – 1:00 pm
- Using the FRS to plan for your Retirement
2:30 – 4:00 pm

For more information and *to register* for these seminars **call 1-866-446-9377, Option 2.**

We encourage all employees to take advantage of these free seminars. You may also bring a spouse/friend with you. Seminars will be canceled without a minimum of 25 reservations.

Update Addresses for FRS Annual Statements

Now is the time to update your home mailing address to ensure you receive your Annual Member Statement from FRS. Last year FRS had more than 40,000 statements returned and this year they will not mail returned statements to save costs. Contact HR at 390-2080 to have your address updated with DCPS.

Health Coaches by phone, 24 hours a day, 7 days a week

Health Coaches are specially trained health professionals (such as nurses, respiratory therapists and dietitians). They can provide you with relevant on-the-spot medical information and offer health-related videos/DVDs and other materials. You can even speak with the same Health Coach each time you call. The number is 1-877-789-2583 (TTY for hearing/speech impaired 1-877-900-4304)

Options for Rollover of DROP Money

Employees who are terming from DROP must make an election where to rollover their DROP money. Did you know this money qualifies for a direct rollover to your 403b/457 account or BENCOR Special Pay Plan? You must have established a 403b or 457 account prior to terming from DROP. Sick and Annual leave money that has been placed in a BENCOR account also qualifies for rollover to the 403b/457 accounts. You may also want to speak to your 403b/457 agent, financial advisor or BENCOR representative. These elections can be made for DROP money on the DP-PAYT form and money in BENCOR account on the Distribution Request Form "Special Pay Plan for Duval County Public Schools".

Reminder to Employees Retiring by June 30, 2009

All employees who are retiring or ending DROP participation on or before June 30th must contact the Risk Management department to schedule their retirement appointment and/or insurance appointment. To schedule your appointment, please call 390-2351 as soon as possible. Available appointments are filling up fast. All final paperwork must be completed before the scheduled DROP retirement end date or your normal retirement date.

Purchase In-State or Out-Of-State Service for FRS

FRS allows for purchase of In-State or Out-of-State service credit from your 403b/457 account balance. This direct trustee-to-trustee transfer is not included in gross income (for tax purposes) if it used to purchase permissive service credits. For more information about purchasing service credit call FRS at 1-866-446-9377 or visit FRS website www.myfrs.com. Form **FR-30** must be completed which can be found at the FRS website.

Extended Customer Service Hours

FBMC 1-800-342-8017
7:00 am – 10:00 pm Mon-Fri

BCBS 1-800-664-5292
8:00 am – 6 pm Mon – Thurs
9:00 am – 6pm Fri

MEDCO 1- 866-544-6950
24 Hrs/Day 7 Days/Week

Thank You

**to all Retiree's for their years of dedicated service
to our children.**