

DCPS PHARMACY BENEFIT PLAN OPTIONS

Medco Health Solutions

Customer Service 1-866-544-6950

24-hours a day

www.medco.com

Medco Health Solutions (MHS) is the current Pharmacy Benefit Manager for Duval County Public Schools.

MEMBER SERVICES

Visit Medco's website, www.medco.com, to view your plan design and co-payment information, search for details on prescription medications, locate a participating pharmacy near you, and manage your home delivery prescriptions. For additional plan inquiries, you may call Member Services directly at 1 866-544-6950. For future reference, this number is listed on the back of your Medco ID card.

BENEFIT ID CARDS

Present your ID card when filling a prescription at the pharmacy. Should you need additional or replacement ID cards, please contact Member Services or visit www.medco.com to either request a new card or print a temporary card.

COVERED EXPENSES

- Federal legend prescription drugs, unless otherwise indicated;
- Drugs requiring a prescription under the applicable state law;
- Insulin, insulin needs and syringes on prescription; or
- Compound medications, of which at least one ingredient is a federal legend drug.

MEDICATIONS

Generic Medications

Generic medications contain the same active ingredients as brand-name medications, are just as safe and effective, and meet the same U.S. Food and Drug Administration standards for quality, strength and purity. However, generic drugs normally cost substantially less than their brand name counterparts. Therefore, generic drugs offer a simple and safe alternative to help reduce your medication costs. Ask your doctor to see if a generic drug could treat your condition.

Formulary and Non-Formulary Medications

The Medco Formulary List is a guide for you and your doctor to refer to when filling out your prescriptions. If there is no generic medication available for your condition, there may be more than one brand name for you and your doctor to consider. Medco provides a list of formulary brand name medications to help you and your doctor decide medications that are clinically appropriate and cost effective.

If a drug you are taking is *not* on the formulary, you may want to discuss alternatives with your doctor or pharmacist. Using drugs on the formulary will keep your costs and client name's costs lower. A current drug list is available online or upon request by calling Member Services. To avoid paying higher co-payments associated with non-preferred drugs; please take this list with you when you visit your doctor so he or she can refer to it when prescribing medications for you and your eligible family participants.

RETAIL PHARMACIES

Network Retail Pharmacies

The Medco Pharmacy Network is a national network comprised of nearly 60,000 retail pharmacies. The network includes most major chains, discount, grocery and independent pharmacies, so there is a good chance that your local pharmacy is a participating member of the network. Use one of these pharmacies to fill prescriptions for short-term medications, such as antibiotics. To find a local pharmacy, visit www.medco.com and click "Locate a pharmacy" or contact Member Services.

MAIL ORDER PHARMACY

Medco by Mail Pharmacy Program

Medco by Mail Pharmacy Program is designed for plan participants taking maintenance medications, or those medications taken on a regular basis, for the treatment of long-term conditions such as diabetes, arthritis or heart conditions. The program provides up to a 90-day supply of medication, delivered directly to your home or other requested location, postage paid.

In order to fill your prescription through the Medco by Mail Pharmacy Program, mail your prescription, order form and payment in the envelope provided. You may also ask your doctor to fax your prescription by calling 1-888-327-9791 for further instruction. Your medication will usually be delivered within 8 days of Medco receiving your order.

To order refills, call the automated refill system at 1-800-REFILL (1-800-473-4355), or visit www.medco.com Refills are normally delivered within 3 to 5 days. If you are a first-time visitor to the site please take a moment to register have your member ID and a prescription number available.

To ensure timely delivery, please place your orders at least two weeks in advance to allow for mail delays and other circumstances beyond our control. If you have any questions concerning your order, or if you do not receive your medication within the designated timeframe, please contact Member Services.

If a new medication has been prescribed for you to take immediately, please ask your doctor to issue two prescriptions; one prescription should be written and filled at your local pharmacy and the second should be written for up to a 90-day supply and mailed to the Medco by Mail Pharmacy.

As you manage your prescriptions, please be aware that each and every prescription is filled and checked by highly qualified registered pharmacists to ensure that quantity, quality and strength are accurate. A patient profile is maintained on file to ensure that there are no adverse reactions with other prescriptions you are receiving from retail and/or mail order pharmacies. If any questions arise regarding potential drug interactions or other adverse reactions, Medco's pharmacists will contact either you or your doctor prior to dispensing the medication.

RETAIL REFILL ALLOWANCE PROGRAM

Medco will implement the Retail Refill Allowance Program, effective October 1, 2011. This program allows members 3 fills at retail pharmacy for long-term maintenance medications. Contact Medco Customer Service at 1-866-544-6950 to verify whether your medication is on the long-term maintenance medication list.

Here is some key information about the Retail Refill Allowance Program:

- **After your third purchase of a long-term maintenance medication at retail, you'll pay more.** The first 3 times you purchase a long-term drug at a participating retail pharmacy, you'll pay your retail co-payment. **After the 3rd refill, you'll pay the ENTIRE COST** if you continue to purchase it at retail.
- **To avoid paying more, use the Medco Pharmacy and pay your mail-order co-payment for up to a 90-day supply.** That means you'll pay less over time. Your medications will be delivered right to you, and standard shipping is free. Once you get started, you can request refills easily by mail, online, or over the phone.

Two easy ways to start saving with the Medco Pharmacy:

1. By mail:
 - Ask your doctor for a new prescription for up to a 90 day supply, plus refills for up to 1 year (if appropriate).
 - Mail the new prescription with your mail order form to Medco. To obtain a mail order form, log on to www.medco.com or contact Medco Customer Service at 1-866-544-6950.
2. By doctor fax:
 - Ask your doctor for a new prescription for up to a 90-day supply, plus refills.
 - Provide your doctor with your Medco member ID number (shown on your ID card) and ask him or her to call 1-888-327-9791 for instructions on how to use the fax service. You'll be billed later.

Your medication will usually arrive within 8 -14 days after Medco receives your order.

Services to make refilling your prescriptions easier...

Worry-free Fills - With patient approval, the Medco Pharmacy sends refills automatically to patients at the appropriate time prior to their medication running out. Members can enroll into Worry-free Fills via customer service 1-866-544-6910, IVRU and www.medco.com. Members will get confirmation of enrollment when they sign up. Members are notified of upcoming shipments over 2 weeks prior to the shipment date so that they can cancel or modify the order if necessary.

Refill Reminders – Refill reminders are automatic for all Medco Pharmacy users for appropriate medications. Approximately two weeks prior to a member being due to run out of medication, Medco will reach out via email, phone or a letter to remind members to refill their prescriptions.

Extended Payment Program – The Extended Payment Program makes it easier to pay for 90-day supplies. Members have the option of paying their cost share in three equal, monthly installments. There are no additional fees for using the Extended Payment Program. Payments are charged automatically to the credit and/or debit card provided by the patient. An installment payment schedule is provided to the patient with their prescription order. Once selected, the Extended Payment Program is applied to all covered members of the household for all prescriptions. Members can enroll into the Extended Payment Program via customer service 1-866-544-6910, IVRU and www.medco.com.

MEDICATION STEP THERAPY

What is Medication Step Therapy?

Medication Step Therapy (Step Therapy) is a program especially for people who take prescription drugs regularly — that is, for an ongoing condition like arthritis, asthma, stomach problems or high blood pressure. It provides the safe, effective and most appropriate treatment you need while keeping your costs as low as possible. The program moves you along a well-planned path, with your doctor approving your medications.

How does Step Therapy work?

When you submit a prescription that is not for a first-step drug, you or your pharmacist should contact your doctor. Only your doctor can approve and change your prescription to a first-step drug. You can call Medco to get some examples of safe, effective first-step drugs to discuss with your doctor.

If you have already tried the first-step drugs provided by your program, or your doctor decides you need a different drug for medical reasons, then your doctor can call Medco to request a “prior authorization.” If a second-step drug can be covered, you will pay a higher copayment than for a first-step drug. If your “prior authorization” does not meet the established clinical criteria and is denied, you will have to pay the full price of the drug.

If you have documented prior clinical approval for the brand-name medication that is included in the step therapy program, you may continue taking the brand name medication. Prior authorization criteria shall be a part of the program. If you stop taking your medication for more than 60 days, you will be subject to Step Therapy when you refill your prescription.

Generic drugs are usually in the first step. Tested and approved by the U.S. Food & Drug Administration (FDA), the generics provided by your plan are effective for treating many medical conditions. This first step lets you begin or continue treatment with prescription drugs that have the lowest copayment.

Brand-name drugs are usually in the second step. If your medical condition requires different medications, then the program moves you along to this next step. Brand-name drugs have a higher copayment.

Questions about Step-Therapy. If you have questions about the Step Therapy program, please call a Medco representative at 1-866-544-6950.

RX COPAY SUMMARY

	DCPS CONTRIBUTORY PLAN	DCPS NON-CONTRIBUTORY PLAN	DCPS HDHP PLAN
Retail			
Generic - Formulary	\$7	\$7	CYD + \$7 Co-pay
Brand - Formulary	\$25	\$25	CYD + \$25 Co-pay + 10% Coins
Non-Formulary	\$40	\$40	CYD+ \$40 Co-pay + 10% Coins
Specialty Injectables	\$55	\$55	CYD + \$55 Co-pay + 10% Coins
Maximum Supply	One month	One month	One month
Mail Order			
Generic - Formulary	\$14	\$14	2 x Retail
Brand - Formulary	\$50	\$50	2 x Retail
Non-Formulary	\$80	\$80	2 x Retail
Specialty Injectables	\$110	\$110	2 x Retail
Maximum Supply	90 days	90 days	90 days